

## Harmoni Installer Warranty

### THE HARMONI INSTALLER WARRANTY

The Harmoni Installer Warranty guarantees if you damage your Harmoni product before your finished floor surface is installed we will replace it with an equivalent product free of charge.

The following conditions apply:

- Your damaged product must be returned to us in the original provided packaging within 7 days of your original purchase along with your original written proof of purchase.
- Your installation must be installed by a qualified electrical contractor in accordance with the Harmoni product installation instructions, all electrical tests must be completed and recorded along with the installer details on the Harmoni Commissioning Record.

Harmoni is not responsible for:

- Any consequence or cost created by a faulty installation or application not installed in accordance to all of the manufacturers installation instructions.
- Use of controls or components not approved by or recommended by Harmoni.
- Faults created by interruption of or inconsistent or over voltage on electrical supply.
- A maximum of one free product per customer can be exchanged under the Harmoni Installer Warranty.



Edison House  
Edison Close  
Ransomes Europark  
Ipswich, Suffolk IP3 9GU  
United Kingdom

Tel: 01473 559088  
Fax: 01473 276678  
Email: [info@harmoniheating.co.uk](mailto:info@harmoniheating.co.uk)  
Web: [www.harmoniheating.co.uk](http://www.harmoniheating.co.uk)

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electric underfloor heating